

NAAB Quality Policy Statement

Through a strategy of teamwork and continual improvement, and in accordance with the requirements set forth by ISO/IEC 17011:2017 “Conformity Assessment – General requirements for accreditation bodies accrediting conformity assessment bodies”, North American Accreditation Bureau Inc (NAAB) is dedicated to differentiating itself as an efficient and effective provider of accreditation services, as well as ensuring that we create value for our worldwide clients, team, and leadership.

The foundation for achieving our objective is based upon our commitment to provide our clients, established as legal entities, with the cost effective and highest level of service to assist with their success in the global marketplace.

NAAB is committed to provide equal opportunity to all applicants with the highest regard for transparency, integrity, and confidentiality.

We understand the importance of impartiality in carrying out our management system accreditation activities, managing any conflict of interest, and ensuring the objectivity of our management accreditation activities.

NAAB further supports a policy of public access and disclosure of information regarding our accreditation processes, status of accredited organizations. We are responsive to complaints about our activities and the activities of our accredited clients.

The entire NAAB team adheres to the spirit of this quality policy as well as the directives of our Management System Quality Manual and all subordinate documents.

Signed: *Stephen H. Bullock*

CEO/President, North American Accreditation Bureau Inc.